

# Why fly Southwest®?

- ✓ Many destinations
- ✓ Flexible travel policies
- ✓ Got a bag or two? Bags fly free®!<sup>1</sup>

Need to **change**<sup>2</sup> or **cancel**<sup>3</sup>?  
We don't have fees for that.



Plus, Anytime and Business Select® fares are **refundable**.<sup>4</sup>



## Our Heart continues to grow.

Southwest is the largest domestic carrier in the country<sup>5</sup> and serves **103** domestic destinations, plus **10** additional countries.<sup>6</sup>



## Committed to sustainability.

Our goal is to achieve net zero carbon emissions 2050. **Sustainability and Corporate Responsibility reporting is available.**



## Make it easy.

With Business Select fares, be among the first to board with priority boarding.<sup>7</sup> Get access to our Priority and Express Lanes, where available.<sup>8</sup> Earn more Rapid Rewards® points<sup>9</sup> on qualifying flights<sup>10</sup> compared to the other Southwest fares.

### Rapid Rewards benefits:

- ✓ Points don't expire.
- ✓ No blackout dates.
- ✓ Unlimited reward seats.
- ✓ Earning points is easy.

### A-List benefits:

- ✓ Priority boarding.<sup>7</sup>
- ✓ 25 percent earning bonus on qualifying flights.<sup>10</sup>
- ✓ Same-day change and same-day standby.<sup>11</sup>
- ✓ Priority and Express Lane access.<sup>8</sup>
- ✓ Dedicated phone line.

### A-List Preferred benefits:

Enjoy all the benefits of A-List status, plus:

- ✓ 100 percent earning bonus on qualifying flights.<sup>10</sup>
- ✓ Free inflight Internet.<sup>12</sup>
- ✓ Two free premium drinks inflight.<sup>13</sup>

<sup>1</sup>First and second checked bags. Weight and size limits apply. <sup>2</sup>Fare difference may apply. <sup>3</sup>Failure to cancel a reservation at least 10 minutes prior to scheduled departure may result in forfeited flight credits. <sup>4</sup>Refundable, as long as you cancel your reservation at least ten (10) minutes prior to the scheduled departure of your flight. If you cancel, you're eligible to receive 100% of your ticket value as a refund to your original form of payment. A Southwest® flight credit from a previous reservation that are applied toward a Business Select® or Anytime Fare will be refunded as a flight credit.  
<sup>5</sup>data as of March 7, 2023. <sup>6</sup>Boarding positions will be automatically reserved for you and the Passengers on your reservation 36 hours prior to the flight. You and Passengers on your reservation will still need to check in within 24 hours of scheduled departure to retrieve your boarding passes. Some restrictions apply. These restrictions include, but are not limited to, your reservation must be booked 36 hours prior to scheduled departure, and on Group Travel Itineraries, priority boarding will only apply to A-List and A-List Preferred Members. <sup>7</sup>Priority Lanes and Express Lanes, where available, are designed to speed our Business Select and Anytime Customers, as well as A-List and A-List Preferred Members, through check-in and security lines. Priority Lanes are at Southwest check-in counters, and Express Lanes are at security checkpoints. All Rapid Rewards® rules and regulations apply and can be found at [Southwest.com/rtrterms](https://www.southwest.com/rtrterms). <sup>8</sup>Qualifying flights include flights booked and flown through Southwest and flights paid entirely with dollars, Southwest LUV Vouchers®, gift cards or flight credits, and with no portion of the purchase price paid for with Rapid Rewards points or Rapid Rewards Business points. <sup>9</sup>Same-day change: On the day of travel, you can switch free of airline charges to another flight with space available departing on the same calendar day between the same origin airport and destination airport as your original flight. With the exception of A-List Preferred and A-List Members, Customers who purchase Wanna Get Away fares are not eligible for free same-day change. Same-day standby: You can list for same-day standby for an earlier flight via a Southwest Customer Service Agent at the airport or the Southwest app or mobile web. You will receive a message based on the contact preference selected during booking if you are cleared on the flight. For both same-day change and same-day standby, you must change your flight or request to be added to the same-day standby list at least 10 minutes prior to the scheduled departure of your original flight or the no-show policy will apply. If using the app or mobile web for standby, you must list your name 30 minutes ahead of scheduled departure. You will be required to pay any government taxes and fees associated with these itinerary changes but refunds will be provided. Your original boarding position is not guaranteed. Southwest Business Customers booked through travel agencies may need to see a Southwest agent at the airport for both a same-day change or standby listing. See [Southwest.com/standby](https://www.southwest.com/standby) for more details. <sup>10</sup>Available only on WiFi-enabled aircraft. Limited time offer. Where available. <sup>11</sup>Drink coupons for A-List Preferred Members: On flights traveling 176 miles or more, A-List Preferred Members receive up to two complimentary premium drinks per leg. Flights traveling 175 miles or less only serve water. Drink coupons are subject to availability. Service may also be limited at Southwest's discretion. This coupon has no cash value. Drink coupon is void if altered, sold, purchased, brokered, or bartered. Non-exchangeable for other goods or services. Southwest Airlines® reserves the right to discontinue its drink coupon program at any time. Coupon is invalid after expiration date and will not be updated or replaced. Must be 21 years of age or older to consume alcoholic beverages. Alcohol purchased with drink coupons must be consumed onboard the aircraft.